

Thank you for purchasing your new VPS! We have created this guide to provide you with information to help you get started quickly.

WEB HOST MANAGER (WHM)

Web Host Manager (WHM) is only available to customers with VPS, dedicated server, or reseller plans. WHM allows for full server management, from creating and managing cPanel accounts, to managing disk space, restarting services, and configuring security rules.

[Click here for complete instructions on how to access WHM.](#) To learn more about WHM, please visit our [WHM Education Channel](#).

FILE MANAGEMENT

FILE TRANSFER PROTOCOL (FTP)

File Transfer Protocol, or FTP, allows you to manage server files remotely. Through FTP, you can upload, download, create and delete files and directories.

Your default FTP username and password will be the same as the credentials used to log in to cPanel. You can find your username in AMP under the "[Technical Details](#)" section. Additional FTP users may also be created in cPanel.

SHELL ACCESS (SSH)

SSH access comes standard with VPS and is often required by advanced users to perform other tasks that cannot be done via FTP. SSH is only recommended for use by those familiar with the Linux command line.

For security reasons, SSH access to your server is blocked at the firewall level by default. Before you may connect via SSH, you will need to [add your local IP address to the firewall via WHM](#). For complete instructions, [click here](#).

ADDITIONAL SERVICES

SSL CERTIFICATES

SSL is a technology used to encrypt data between a web server and a web browser. SSL Certificates are used by millions of websites in which products are sold or confidential information is entered. If you have ever visited a website using "https://" in the URL, you were using a secure connection through SSL. Using an SSL Certificate on your site helps ensure authenticity and establish trust with your customers.

InMotion Hosting customers have the option of using a 3rd party SSL Certificate or ordering one via AMP. For more information and instructions on [ordering an SSL Certificate, click here](#).

BACKUP SERVICE

Backups for VPS accounts are performed automatically up to a 10GB limit. When an account exceeds 10GB, the automatic backups will not occur. Should you choose, you may subscribe to the Backup Service which allows you to continue receiving automatic backups. Pricing starts at \$7.50 per month for every additional 10GB of data. If you are interested in this service, please email support@inmotionhosting.com with the request. Our Administrators will review the size of the account(s) and advise you of the exact cost prior to billing you. Whether or not you choose to subscribe to this service, we strongly recommend that you [maintain local backups of your data](#).

DEDICATED IP ADDRESS

A dedicated IP address provides your website with it's own unique address, and is required for any website that has an SSL Certificate installed. All InMotion Hosting VPS accounts include multiple dedicated IP addresses. However, they are not assigned by default and must be requested. To learn how to [request the additional IP addresses, click here](#).

The number of additional dedicated IP addresses included with each plan varies by plan type and is as follows:

VPS 1000: 2 IP Addresses

VPS 2000: 5 IP Addresses

VPS 3000: 10 IP Addresses

SOFTACULOUS

Softaculous is an application auto installer that allows simple “one-click” installations of over 280 titles including WordPress, Joomla and Drupal. Softaculous is optional for customers with VPS plans and a license may be [purchased via AMP](#). For more information on Softaculous, [click here](#).

ROOT ACCESS

Root access provides the highest level of administrative access to the server and is not given by default. With Root access, you can install server wide applications, configure Apache, MySQL and more. Because a user with Root access can do virtually anything that they want on the server, customers that opt for this level of access must accept our “Root Access Disclosure Agreement” before it is granted. For more information on Root access and [how to request it, click here](#).

HELPFUL LINKS

[Registering a new domain name](#)

[Updating your name servers](#)

[Setting up Email](#)

[Education Channels](#)

[Community Support](#)